Responses cannot be edited

## DJ Magic Entertainment Customer Service Post Event Followup

Event Date: *	
MM DD YYYY	
10 / 01 / 2016	
Event Type: *	
Wedding	
Event Location: *	
Merrimac, WI	
Event Staff: *	
Matt Long	<u>-</u>
Quality of Customer Service via Telephone *	
Extremely Satisfied	
Satisfied	
○ Fair	
O Poor	

Qu	ality of Customer Service via Internet? *
•	Extremely Satisfied
$\bigcirc$	Satisfied
$\bigcirc$	Fair
$\bigcirc$	Poor
Qu	ality of Service at the Event? *
•	Extremely Satisfied
$\bigcirc$	Satisfied
$\bigcirc$	Fair
$\bigcirc$	Poor
Pro	ofessionalism of your Entertainer: *
•	Extremely Satisfied
$\bigcirc$	Satisfied
$\bigcirc$	Fair
$\bigcirc$	Poor
Ent	ertainer's Performance: *
•	Extremely Satisfied
$\bigcirc$	Satisfied
$\bigcirc$	Fair
$\bigcirc$	Poor

Entertainer's Appearance: *					
<ul><li>Excellent</li></ul>					
Good					
O Fair					
Poor					
Sound Quality *					
<ul><li>Excellent</li></ul>					
Good					
O Fair					
Poor					
Overall Volume Levels: *					
Overall Volume Levels: *					
Overall Volume Levels: *  • Excellent					
<ul><li>Excellent</li></ul>					
<ul><li>Excellent</li><li>Good</li></ul>					
<ul><li>Excellent</li><li>Good</li><li>Fair</li></ul>					
<ul><li>Excellent</li><li>Good</li><li>Fair</li></ul>					
<ul><li>Excellent</li><li>Good</li><li>Fair</li><li>Poor</li></ul>					
<ul><li>Excellent</li><li>Good</li><li>Fair</li><li>Poor</li></ul> Overall Performance Rating *					
<ul> <li>Excellent</li> <li>Good</li> <li>Fair</li> <li>Poor</li> </ul> Overall Performance Rating * <ul> <li>Excellent</li> </ul>					

## Anything That Can Be Improved?

Not a single thing. Matt - we can't express in words how grateful we are for your services last night. You made our night so special and you kept the dance floor full the entire night. In fact, you stayed later than our agreed to time because the dance floor was still completely full. Our guests literally couldn't stop talking about how much fun they were having... both last night and this morning. I can't imagine how the night could have gone any better, and so much of that was thanks to you.

Additional comments or suggestions?	?
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I hank you so much for making our night so special!
Would you recommend this service to others? *  Yes
May your comments be shared with others? *  Yes
Can we add your name to our list of references? *  Can we add your name to our list of references?  Yes
Your Name (include company): *
Shannon Conlin (Buttchen)
Your Email: buttche2@uwmalumni.com

Your Phone:			
6085133212			

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