

Responses cannot be edited

DJ Magic Entertainment Customer Service Post Event Follow-up

Event Date: *

MM DD YYYY

09 / 27 / 2015

Event Type: *

Wedding

Event Location: *

Geneva, IL

Event Staff: *

Matt, Tyler

Quality of Customer Service via Telephone *

Extremely Satisfied

Satisfied

Fair

Poor

Quality of Customer Service via Internet? *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Quality of Service at the Event? *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Professionalism of your Entertainer: *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Entertainer's Performance: *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Entertainer's Appearance: *

- Excellent
- Good
- Fair
- Poor

Sound Quality *

- Excellent
- Good
- Fair
- Poor

Overall Volume Levels: *

- Excellent
- Good
- Fair
- Poor

Overall Performance Rating *

- Excellent
- Good
- Fair
- Poor

Anything That Can Be Improved?

Additional comments or suggestions?

We had nothing but compliments from our guests. Myself and Brittany were more than satisfied with the service. Our main goal was to have the dance floor with people on it having a good time. That was accomplished plus some. It was very obvious that this is a professional company. We were honored to have you as a part of our special day. Both Matt and Tyler were awesome! Please use these guys for any of your DJ and party needs. They make you feel like family and are a joy to work with.

Would you recommend this service to others? *

Yes ▼

May your comments be shared with others? *

Yes ▼

Can we add your name to our list of references? *

Can we add your name to our list of references?

Yes ▼

Your Name (include company): *

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