DJ Magic Enterprises, Incorporated Satisfaction Survey

Event Date: Saturday, August 26, 2006

Event Location: West Side Club

Event Type: Wedding

Quality of Customer Service via Telephone: Excellent Quality of Customer Service via Internet: Excellent Quality of Customer Service at Event: Excellent Friendliness of your Entertainer: Excellent Promptness of your Entertainer: Excellent Professionalism of your Entertainer: Excellent

Entertainer's Performance: Excellent Entertainer's Appearance: Excellent System Appearance: Excellent

Sound Quality: Excellent

Overall Volume Levels: Excellent

Music Selection: Excellent

Incorporation of Your Requests: Excellent

Lighting Effects: Excellent

Equipment Appearance: Excellent Overall Customer Service: Excellent Planning Assistance: Excellent

Entertainer's Cooperation with Other Vendors: Excellent

Overall Performance Rating: Excellent

Is there anything specific we can improve on?

Additional comments or suggestions?

I cannot thank DJ Magic enough for their help planning and organizing above and beyond the call of duty. Throughout the whole process DJ Magic was professional, funny, and helped us (me) de-stress. I really loved that your representative came and met with us to go over all of the details, it helped us put a face to a name and we were organized early in the game so we didn't have to worry about it later. Your DJ's are awesome and terrific to work with...I've already made two referrals!

Would you recommend our service to others? Yes May we share your comments with others? Yes May we add you to our list of references? Yes

Your Name: Jackie Judd & Kyle Broom

Your Email: <u>Juddjm01@uww.edu</u> Your Phone Number(s): 920-988-0949