## DJ Magic Enterprises, Incorporated Satisfaction Survey

Event Date: Saturday, July 12, 2008

**Event Type:** Wedding

**Event Location:** Overture Center

**Event Staff:** Matt Long

Quality of Customer Service via

Telephone: Excellent

**Quality of Customer Service via Internet:** Excellent **Ouality of Customer Service at Event:** Excellent **Friendliness of your Entertainer:** Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Fair **Overall Volume Levels:** Fair Good

Overall Volume Levels:FairMusic Selection:GoodIncorporation of Your Requests:ExcellentLighting Effects:GoodEquipment Appearance:Excellent

Overall Customer Service: Excellent Planning Assistance: Excellent

**Entertainer's Cooperation with Other Vendors:** Excellent

**Overall Performance Rating:** Excellent

Is there anything specific that can be

improved upon?

It was a difficult venue for acoustics.

Otherwise everything also was great

Otherwise everything else was great.
We thought the event went extremely well. It

was great that you acted as an MC in addition to being a DJ. We appreciate all the time and

effort you put into the event and would definitely recommend you to others.

Would you recommend this service to

others?

Yes

May your comments be shared with

others?

Yes

May your name be added to a list of

references?

Yes

Name: Nick & Brooke Infusino

Email: nickinfusino <at> yahoo.com

**Phone:** 262-496-0795

This survey was submitted on Wednesday, August 27, 2008.