DJ Magic Enterprises, Incorporated Satisfaction Survey

Event Date: Saturday, August 16, 2008

Event Type: Wedding

Event Location: Morels Restaurant

Event Staff: Matt Long

Quality of Customer Service via

Telephone: Excellent

Quality of Customer Service via Internet: Excellent **Ouality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Overall Volume Levels:** Good **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Good

Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent

Entertainer's Cooperation with Other

Vendors:

Overall Performance Rating: Good

Is there anything specific that can be

improved upon?

Additional comments or suggestions?

Overall you did a great job Matt and we are very happy with your service and would

definitely recommend you to our friends.

Would you recommend this service to

others?

Yes

Excellent

May your comments be shared with

others?

Yes

May your name be added to a list of

references?

Yes

Name: Kristine and Michael Howell kosbaukris <at> yahoo.com

Phone: 414-333-6635

This survey was submitted on Saturday, October 11, 2008.