DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, July 19, 2008 **Event Type:** Wedding Reception **Event Location:** Madison Club

Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent Quality of Customer Service via Internet: **Excellent** Quality of Customer Service at Event: Excellent Friendliness of your Entertainer: Excellent Promptness of your Entertainer: Excellent Professionalism of your Entertainer: Excellent **Entertainer's Performance:** Excellent Excellent Entertainer's Appearance: Excellent System Appearance: Sound Quality: Excellent Overall Volume Levels: Excellent Music Selection: Excellent **Incorporation of Your Requests:** Excellent Excellent Lighting Effects: **Equipment Appearance:** Excellent Overall Customer Service: Excellent Excellent Planning Assistance: **Entertainer's Cooperation with Other Vendors:** Excellent Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Matt -- You did a fantastic job of reading the crowd and energizing the dancefloor! In huge thanks to you, we had a beautiful night and our guests had an amazing

time! Thanks so much, and best wishes!

Would you recommend this service to others? Yes May your comments be shared with others? Yes May your name be added to a list of references? Yes

Name: Ben & Janice Hancock Email: bghancock <at> gmail.com

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This survey was submitted on Sunday, August 24, 2008.