

**DJ Magic Enterprises, Incorporated**  
**Satisfaction Survey**

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Event Date: Saturday, August 05, 2006

Event Location: Whitewater

Event Type: Wedding

Quality of Customer Service via Telephone: Excellent

Quality of Customer Service via Internet: Excellent

Quality of Customer Service at Event: Excellent

Friendliness of your Entertainer: Excellent

Promptness of your Entertainer: Excellent

Professionalism of your Entertainer: Excellent

Entertainer's Performance: Excellent

Entertainer's Appearance: Excellent

System Appearance: Excellent

Sound Quality: Excellent

Overall Volume Levels: Excellent

Music Selection: Excellent

Incorporation of Your Requests: Excellent

Lighting Effects: Excellent

Equipment Appearance: Excellent

Overall Customer Service: Excellent

Planning Assistance: Excellent

Entertainer's Cooperation with Other Vendors: Excellent

Overall Performance Rating: Excellent

Is there anything specific we can improve on?

The only thing I would have done differently would have been to have a more traditional grand march. I don't think that we recognized all of the wedding party because it was sort of spontaneous. That was my decision though...

Additional comments or suggestions?

Nope. You did an excellent job!

Would you recommend our service to others? Yes

May we share your comments with others? Yes

May we add you to our list of references? Yes

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