## DJ Magic Enterprises, Incorporated

## **Satisfaction Survey**



**Event Date:** Saturday, June 20, 2009

Event Type: Wedding

Event Location:Masonic CenterEvent Staff:DJ Magic Staff

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent **Entertainer's Cooperation with Other** Excellent **Vendors: Overall Performance Rating:** Excellent

Is there anything specific that can be improved upon?

No. We are perfectionists but still couldn't find a

single problem!

DJ Magic is outstanding. They had the perfect

combination of organization and flexibility while activing

as a calming force no matter how hectic the

Additional comments or suggestions? wedding planning got. Most importantly, your staff has

the talent to "read" any situation and adapt to it.

Thank you so much!

Would you recommend this service to

others?

Name:

Yes

May your comments be shared with others? Yes

May your name be added to a list of

Yes

references?

Kate & John Vasudevan

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Survey Submitted on Sunday, June 21, 2009

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