DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Friday, June 04, 2010

Event Type: Wedding Ceremony and Reception

Event Location: Olbrich Botanical Gardens

Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent Planning Assistance: Excellent

Entertainer's Cooperation with Other

Vendors:

Overall Performance Rating: Excellent

Is there anything specific that can be

improved upon?

Nope, everything was great!

Additional comments or suggestions?

We got a lot of compliments on our choice of DJ. I loved how everything flowed so nicely. Matt was

Everyone was very impressed with the service!

great! Thanks much!

Would you recommend this service to

others?

Yes

Excellent

May your comments be shared with others? Yes

May your name be added to a list of

references?

Yes

Name: Jessica Teniente & Hector Gomez

Email: Jessieten <at> yahoo.com

Phone: 608-770-6314

Close

Survey Submitted on Friday, June 11, 2010