





## ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO

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608.442.0271

## **Satisfaction Survey**



**Event Date:** Saturday, November 07, 2009

**Event Type:** School Auction

**Event Location:** Crystal Lake Holiday Inn

**Event Staff:** DJ Magic Staff

**Quality of Customer Service via Telephone:** Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent Excellent System Appearance: **Sound Quality:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent **Entertainer's Cooperation with Other Vendors:** Excellent **Overall Performance Rating:** Excellent

Is there anything specific that can be improved

upon?

**Additional comments or suggestions?** Thanks for the donation!

Would you recommend this service to others? Yes May your comments be shared with others? Yes May your name be added to a list of references?

Name: St. Mary's Catholic School - Jennifer Seegers

**Email:** jennseegers <at> comcast.net

**Phone:** 8153370284

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Survey Submitted on Friday, November 20, 2009