

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, August 21, 2010
Event Type: wedding
Event Location: la crosse
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Honestly, we can't think of anything.

Additional comments or suggestions?

We have been to several weddings since ours and nothing has even come close to you. We are still receiving compliments from friends and family about what an amazing time they had at our wedding... Thanks Matt, Mike and Kat

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

Name:

Mike Salbego & Katherine Wagner

Email:

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Phone:

608-293-4472

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Survey Submitted on Monday, September 20, 2010