

DJ Magic Enterprises, Incorporated

Satisfaction Survey

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Event Date: Saturday, August 22, 2009
Event Type: Wedding
Event Location: Stoughton Country Club
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon? none

Matt did a fabulous job at our wedding!!! He was excellent at getting everyone's attention and keeping it throughout the night. He did the work of what I would expect from 2 - 3 people, and went above and beyond his "duties." We were very impressed and will recommend DJ Magic to anyone in need of a DJ in the future. Thanks Matt!!

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Monday, September 07, 2009