## DJ Magic Enterprises, Incorporated

## Satisfaction Survey



**Event Date:** Saturday, October 03, 2009

**Event Type:** Wedding Reception

West Side Club, Madison, WI **Event Location:** 

**Event Staff:** Andrew Accola

**Quality of Customer Service via Telephone:** Excellent **Quality of Customer Service via Internet:** Good **Ouality of Customer Service at Event:** Excellent **Friendliness of your Entertainer:** Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent **Entertainer's Cooperation with Other Vendors:** Excellent **Overall Performance Rating:** Excellent

Is there anything specific that can be improved I was so very happy - I am sorry I can offer no

upon?

recomendations to improve!

Additional comments or suggestions?

Thanks Andrew for all the help. You guys

were great!

Would you recommend this service to others? May your comments be shared with others?

May your name be added to a list of

references?

Yes Yes

Yes

Name: Kim Eng & Thomas Carroll Email: keng <at> chartercom.com

608-345-6687 Phone:

