Satisfaction Survey



Event Date: Saturday, September 11, 2010

Event Type:WeddingEvent Location:New GlarusEvent Staff:Matt Long

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent

Entertainer's Cooperation with Other

Vendors:

Overall Performance Rating:

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Would you recommend this service to Yes

May your comments be shared with others? Yes

May your name be added to a list of

references?

Name:

. ...

Excellent

Yes

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Survey Submitted on Thursday, September 23, 2010