

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, June 26, 2010
Event Type: Wedding Ceremony and Reception
Event Location: Lake Windsor Golf Club
Event Staff: Andrew Accola

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

You guys were awesome. I am so happy we hired you. We had so many problems with the majority of our vendors and you guys were one of the few who not only did your job but went above and beyond. You made things less stressful by keeping things moving. Everyone thought you guys were really good at people getting people hyped up. I would recommend you to anyone and everyone. My mom already has a gig coming up that she would love to hire you for. I can't wait to see the video of our ceremony and the pictures from the reception.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name: Leslie Kuhn & Ryan Gilmore
Email: lkuhn <at> uwalumni.com
Phone: (262)370-0827



Survey Submitted on Monday, July 05, 2010