Satisfaction Survey



Event Date: Saturday, June 12, 2010

Event Type: Wedding

Event Location: Rotary Gardens Janesville, WI

Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent Planning Assistance: Excellent

Entertainer's Cooperation with Other

Vendors:

Overall Performance Rating: Excellent

Is there anything specific that can be

improved upon?

Wouldn't change a thing. We were so pleased!

Additional comments or suggestions?

I have and will continue to recommend your

services. Thanks again!

Would you recommend this service to

others?

Yes

Excellent

May your comments be shared with others? Yes

May your name be added to a list of

references?

Yes

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Survey Submitted on Thursday, July 01, 2010