

Satisfaction Survey

Please assist in improving the quality of service provided to future clients by completing this survey:

Event Date:

November 7 2009

Event Type:

Anniversary Party

Event Location:

Joe's Place, Marengo, IL

Event Staff:

Please Make Selection

Quality of Customer Service via Telephone:

☐ Excellent ☒ Good ☐ Fair ☐ Poor ☐ N/A

Quality of Customer Service via Internet:

☐ Excellent ☒ Good ☐ Fair ☐ Poor ☒ N/A

Quality of Customer Service at Event:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Friendliness of your Entertainer:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Promptness of your Entertainer:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Professionalism of your Entertainer:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Entertainer's Performance:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Entertainer's Appearance:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

System Appearance:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Sound Quality:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Overall Volume Levels:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Music Selection:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Incorporation of Your Requests:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Lighting Effects:

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☒ N/A

Equipment Appearance:

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☒ N/A

Overall Customer Service:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Planning Assistance:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Entertainer's Cooperation with Other Vendors:

☐ Excellent ☐ Good ☐ Fair ☐ Poor ☒ N/A

Overall Performance Rating:

☒ Excellent ☐ Good ☐ Fair ☐ Poor ☐ N/A

Is there anything specific that can be improved upon?

Additional comments or suggestions?

I thought Andrew did a great job -
We wanted Dancing & Dancing, we
got - Everyone had a great Time
Kept Volume down -

Would you recommend this service to others?

☒ Yes ☐ No

May your comments be shared with others?

☒ Yes ☐ No

