Satisfaction Survey



Event Date: Saturday, April 17, 2010

Event Type: Wedding

Event Location: Hilton Monona Terrace, Madison, WI

Event Staff: Andrew Accola

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent **Entertainer's Cooperation with Other** Excellent

Vendors:

Overall Performance Rating: Excellent

Is there anything specific that can be

improved upon?

Additional comments or suggestions? Everything was great!

Would you recommend this service to

Yes

May your comments be shared with others? Yes

May your name be added to a list of

Yes references?

Name: Dan Welch & Victoria Labovsky **Email:** dan24 <at> thefreesite.com

Phone: 608-332-7850 Survey Submitted on Wednesday, July 07, 2010