## DJ Magic Enterprises, Incorporated

## **Satisfaction Survey**



**Event Date:** Saturday, August 14, 2010

**Event Type:** Wedding

**Event Location:** Anderson Japanese Gardens

**Event Staff:** Dan Beard

**Quality of Customer Service via Telephone:** Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent Planning Assistance: Excellent Excellent

**Entertainer's Cooperation with Other** 

**Vendors:** 

**Overall Performance Rating:** Excellent

Is there anything specific that can be

improved upon?

Thank you so much for working with Elvis! It was a great surprise and I really appreciated you Additional comments or suggestions?

working with him to pull it off!

**Would you recommend this service to** 

Yes

May your comments be shared with others? Yes

May your name be added to a list of

Yes

references?

Name: Emily Betts & Marcus LaPointe **Email:** ecbetts <at> earthlink.net

Phone: 8478407859 Close

Survey Submitted on Monday, September 20, 2010