## **Satisfaction Survey**



**Event Date:** Saturday, June 26, 2010

Event Type: Wedding

**Event Location:** Entourage Schaumberg

**Event Staff:** Dan Beard

**Quality of Customer Service via Telephone:** Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent

**Entertainer's Cooperation with Other** 

Vendors:

Overall Performance Rating: Excellent

Is there anything specific that can be

improved upon?

Additional comments or suggestions?

Would you recommend this service to

May your comments be shared with others? Yes

May your name be added to a list of

references?

Yes Yes

No

Excellent

Yes

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