DJ Magic Enterprises, Incorporated

## Satisfaction Survey



| Event Date:   | Saturday, June 19, 2010   |
|---|---|
| Event Type:   | Wedding   |
| Event Location:                                       | The Legend at Bergamont, Oregon, WI   |
| Event Staff:  | Matt Long   |
| Quality of Customer Service via Telephone:            | Excellent   |
| Quality of Customer Service via Internet:             | Excellent   |
| Quality of Customer Service at Event:                 | Excellent   |
| Friendliness of your Entertainer:                     | Excellent   |
| Promptness of your Entertainer:                       | Excellent   |
| Professionalism of your Entertainer:                  | Excellent   |
| Entertainer's Performance:                            | Good  |
| Entertainer's Appearance:                             | Excellent   |
| System Appearance:                                    | Good  |
| Sound Quality:  | Excellent   |
| Overall Volume Levels:                                | Excellent   |
| Music Selection:                                      | Good  |
| Incorporation of Your Requests:                       | Good  |
| Lighting Effects:                                     | Good  |
| Overall Customer Service:                             | Excellent   |
| Planning Assistance:                                  | Excellent   |
| Entertainer's Cooperation with Other                  | Excellent   |
| Vendors:  | Excellent   |
| Overall Performance Rating:                           | Excellent   |
| Is there anything specific that can be improved upon? |   |
| Additional comments or suggestions?                   | It was a great night, your music helped it all come together, thanks again! |
| Would you recommend this service to others?           | Yes   |
| May your comments be shared with others?              | Yes   |
| May your name be added to a list of references?       | Yes   |
|   |   |
| Name:   | Laura Dobrinska & Ian Behm  |
|   |   |

Survey Submitted on Thursday, July 01, 2010