MAGIC ENTERTAINMENT







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Satisfaction Survey

Event Date: Saturday, June 15, 2013

Event Type: wedding

Event Location: east side club, monona

Event Staff: Matt

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent **Friendliness of your Entertainer:** Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent Planning Assistance: Excellent **Entertainer's Cooperation with Other Vendors:** Excellent **Overall Performance Rating:** Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Very pleased overall!

Would you recommend this service to others? May your comments be shared with others? May your name be added to a list of

references?

Yes Yes

Yes

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Submitted on Tuesday, June 18, 2013