DJ MAGIC ENTERTAINMENT







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Satisfaction Survey

Event Date: Saturday, April 06, 2013

Event Type: Wedding

Event Location: Madison Turners **Event Staff:** Andrew Accola

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent Excellent **Quality of Customer Service at Event: Friendliness of your Entertainer:** Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent Excellent **System Appearance: Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent **Entertainer's Cooperation with Other Vendors:** Excellent **Overall Performance Rating:** Excellent

Is there anything specific that can be improved upon?

DJ Magic was fantastic! Not only was their pricing reasonable and fair, but the overall quality of the entertainment was impeccable! The up-lighting used behind the head table really classed up the

Additional comments or suggestions?

place! DJ.Magic was completely professional and always communicating with my wife and I before and during the reception! They emailed all the vendors the week before the wedding which really took a load off of our shoulders. Everyone loved the music and the quality of the music which made for an excellent dance! I also highly recommend the photo montage which adds a nice touch that you can have after the night! My wife and I could not have been happier with the choice to go with DJ Magic for the

entertainment at our wedding! Thanks for making the day just that much better! Kelly and Jarek Jermier

Would you recommend this service to others? May your comments be shared with others? May your name be added to a list of references?

Yes Yes Yes

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Submitted on Wednesday, April 10, 2013