





**DJ MAGIC ENTERTAINMENT**

DJs | PHOTOBOTHS | ICE SCULPTURES | VIDEO | LIVE MUSIC  
877.442.0271 | DISCJOCKEYMAGIC.COM

**Satisfaction Survey**

**Event Date:** Saturday, February 23, 2013  
**Event Type:** Winter Gala  
**Event Location:** Cherokee Country Club  
**Event Staff:** Mazino Fray

**Quality of Customer Service via Telephone:** Good  
**Quality of Customer Service via Internet:** Good  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Good  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Good  
**Overall Volume Levels:** Good  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Good  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Good  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**  
**Additional comments or suggestions?**

**Would you recommend this service to others?** Yes  
**May your comments be shared with others?** Yes  
**May your name be added to a list of references?** Yes

**Name:** Immaculate Heart of Mary C/O Joe Blewett  
**Email:** jblewett <at> ihmparish.org

**Phone:**

608.222.8831

---

Submitted on Monday, March 25, 2013