MAGIC ENTERTAINMENT







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Satisfaction Survey

Event Date: Saturday, April 14, 2012

Event Type: School dance **Event Location:** Marengo

Event Staff: Andrew Accola

Quality of Customer Service via Telephone: Good **Quality of Customer Service via Internet:** Good **Quality of Customer Service at Event:** Excellent **Friendliness of your Entertainer:** Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Good **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Student Requests:** Excellent **Lighting Effects:** Good **Equipment Appearance:** Excellent **Quality of Games and Activities:** Good **Interactiveness of Entertainer:** Excellent

Overall Customer Service: Excellent Planning Assistance: Excellent **Entertainer's Cooperation with Other Vendors:** Excellent

Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Would you recommend this service to others? Yes May your comments be shared with others? May your name be added to a list of references?

Yes

Yes

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Schroeder

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Submitted on Tuesday, April 24, 2012