## DJ MAGIC ENTERTAINMENT







ENTERTAINMENT | LIVE MUSIC | ICE SCULPTURES | VIDEO







SPECIAL RATES FOR DJ / LIVE MUSIC / VIDEO / ICE COMBOS!

## **Satisfaction Survey**



Event Date: Saturday, May 14, 2011

Event Type: Wedding

**Event Location:** Anderson Gardens

**Event Staff:** Matt Long

**Quality of Customer Service via Telephone:** Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent **Friendliness of your Entertainer:** Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Good **Entertainer's Appearance:** Excellent Excellent **System Appearance: Sound Quality:** Excellent **Overall Volume Levels:** Excellent

**Music Selection:** Excellent

**Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent

**Equipment Appearance:** Excellent

**Overall Customer Service:** Excellent **Planning Assistance:** Excellent **Entertainer's Cooperation with Other Vendors:** Excellent **Overall Performance Rating:** Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

I really like how Matt communicted with all the vendors, that was the most helpful part of the whole thing. It made it very easy on us.

**Would you recommend this service to others?** May your comments be shared with others? May your name be added to a list of references?

Yes Yes Yes

Name: Jennifer Willis & Juan Diaz Email: diazjennifera <at> gmail.com Phone:

773-450-6912



Submitted on Tuesday, June 28, 2011