## **Satisfaction Survey**



**Event Date:** Saturday, October 02, 2010

Event Type:WeddingEvent Location:Angel ParkEvent Staff:Matt Long

**Quality of Customer Service via Telephone:** Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent Friendliness of your Entertainer: Excellent **Promptness of your Entertainer:** Excellent **Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance:** Excellent **System Appearance:** Excellent **Sound Quality:** Excellent **Overall Volume Levels:** Excellent **Music Selection:** Excellent **Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance:** Excellent **Overall Customer Service:** Excellent **Planning Assistance:** Excellent **Entertainer's Cooperation with Other** Excellent

Vendors:

**Overall Performance Rating:** Excellent

Is there anything specific that can be improved upon?

improved apon:

Additional comments or suggestions?

Keep up the excellent work! We will recommend

you to anyone with an upcoming event.

Would you recommend this service to

others?

Yes

May your comments be shared with others? Yes

day your comments be shared with others:

May your name be added to a list of

references?

Yes

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Survey Submitted on Thursday, November 18, 2010