

# DJ Magic Enterprises, Incorporated

## Satisfaction Survey

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**Event Date:** Saturday, September 15, 2007  
**Event Type:** Wedding  
**Event Location:** Streamwood, IL  
**Event Staff:** Dan Beard

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

No - everything was perfect.

**Additional comments or suggestions?**

Dan is the most awesome DJ!!! His promptness with everything from the day we met him to the reception was amazing. His performance at the reception was fantastic. We will definitely refer our friends to DJ Magic. You are the best! Thank you Dan for continuing to make our day so incredible. You were awesome.

**Would you recommend this service to others?**

Yes

**May your comments be shared with others?**

Yes

**May your name be added to a list of references?**

Yes

**Your Name:**  
**Your Email:**  
**Your Phone Number(s):**

Mr. & Mrs. Barnes  
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815-501-3133

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This survey was submitted on Wednesday, October 17, 2007.