

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, October 06, 2007
Event Type: Wedding
Event Location: Bourbon Street Grille, Monona
Event Staff: Mike Reddersdorf

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Good
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Mike did a great job staying on schedule and helping to keep the Bourbon Street on schedule too. It was nice to have someone be in charge of the reception so we didn't have to do anything.

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

Your Name:

Dianna Lauper

Your Email:

dlauper2002 <at> yahoo.com

Your Phone Number(s):

608-274-4653

This survey was submitted on Tuesday, November 06, 2007.