

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, December 16, 2006
Event Type: CHRISTMAS PARTY
Event Location: ST. CHARLES, IL
Event Staff: JACKIE JOHNSON

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Good
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Good
Entertainer's Cooperation with Other Vendors: N/A
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

This was one of the best Christmas Party USDTL every had, thanks to Dan. I've never seen USDTL employees get on the dance floor and have so much fun like that. Thank you Dan for a wonderful Christmas Party.

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Your Name: Jacqueline Johnson
Your Email: jacqueline.johnson <at> usdtl.com

Your Phone Number(s):

847-375-0770 X116

This survey was submitted on Tuesday, December 19, 2006.