

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, October 27, 2007
Event Type: Halloween party 13 yr olds
Event Location: Marengo, Illinois
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: N/A
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

no

Additional comments or suggestions?

I can't thank you enough for the great job you did at my daughter's party. The kids had a great time and it was nice to be able to sit back and enjoy the party without having to change the CD's and coem up with the games...Thank you for making my daughter's party an huge success!! I will definitley call you again!!!

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

Your Name:

Gina Edge

Your Email:

ginace <at> earthlink.net

Your Phone Number(s):

815-693-1328

This survey was submitted on Monday, October 29, 2007.