

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, June 16, 2007
Event Type: Wedding Reception
Event Location: Lake Ripley Country Club, Cambridge
Event Staff: Dan Beard

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Good
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Good
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Dan was very quick to take requests especially from the bride and groom. He made it clear that it was our wedding and he would do whatever we wanted to make it special!

Would you recommend this service to others?

Yes

May your comments be shared with others?

Yes

May your name be added to a list of references?

Yes

Your Name:

Erinn Kolk

Your Email:

ErinnElaine <at> yahoo.com

Your Phone Number(s):

608-658-1088

This survey was submitted on Wednesday, June 27, 2007.