DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, July 07, 2007

Event Type: Wedding

Event Location: University Club, Rockford, IL

Event Staff: Mike Red

Quality of Customer Service via Telephone: Excellent **Quality of Customer Service via Internet:** Excellent **Quality of Customer Service at Event:** Excellent **Friendliness of your Entertainer:** Excellent **Promptness of your Entertainer: Excellent Professionalism of your Entertainer:** Excellent **Entertainer's Performance:** Excellent **Entertainer's Appearance: Excellent System Appearance:** Excellent **Sound Quality: Excellent Overall Volume Levels:** Excellent Music Selection: **Excellent Incorporation of Your Requests:** Excellent **Lighting Effects:** Excellent **Equipment Appearance: Excellent Overall Customer Service: Excellent**

Planning Assistance:

Entertainer's Cooperation with Other

Vendors:

Excellent Overall Performance Rating:

Is there anything specific that can be

improved upon?

Mike did an excellent job and really kept the **Additional comments or suggestions?**

party going!

Excellent

Would you recommend this service to

others?

Yes

May your comments be shared with others? Yes

May your name be added to a list of

references?

Yes

Your Name: Susanna Kelly

Your Email: skelly7 < at> ibius.jnj.com

Your Phone Number(s): 630-835-7963 This survey was submitted on Thursday, July 19, 2007.