

# DJ Magic Enterprises, Incorporated

## Satisfaction Survey

---

**Event Date:** Saturday, July 07, 2007  
**Event Type:** Wedding  
**Event Location:** Olbrich Botanical Gardens  
**Event Staff:** Matt Long

**Quality of Customer Service via Telephone:** Good  
**Quality of Customer Service via Internet:** Good  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?** Website appearance. Were unable to play online song clips.

**Additional comments or suggestions?**

We didn't have to worry about a thing all evening--Matt Long coordinated the bartender, the photographer, everyone! He definitely went above and beyond the call of duty, and we appreciated it immensely.

**Would you recommend this service to others?** Yes

**May your comments be shared with others?** Yes

**May your name be added to a list of references?** Yes

**Your Name:** Sara Moorman & Alan Hoskinson  
**Your Email:** smoorman <at> ssc.wisc.edu

**Your Phone Number(s):**

608-238-1619

---

This survey was submitted on Tuesday, July 10, 2007.