

Responses cannot be edited

DJ Magic Entertainment Customer Service Post Event Follow-up

Event Date: *

MM DD YYYY

08 / 06 / 2016

Event Type: *

Wedding

Event Location: *

Waunakee Village Center

Event Staff: *

Derek

Quality of Customer Service via Telephone *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Quality of Customer Service via Internet? *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Quality of Service at the Event? *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Professionalism of your Entertainer: *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Entertainer's Performance: *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Entertainer's Appearance: *

- Excellent
- Good
- Fair
- Poor

Sound Quality *

- Excellent
- Good
- Fair
- Poor

Overall Volume Levels: *

- Excellent
- Good
- Fair
- Poor

Overall Performance Rating *

- Excellent
- Good
- Fair
- Poor

Anything That Can Be Improved?

We just had a few people say they couldn't hear the maid of honor/best man speeches in the back. But, Kyle and I could hear them, so that was fine by us! :)

Additional comments or suggestions?

Derek did an awesome job with everything from beginning to end. He was helpful when last minute decisions needed to be made and was very professional. He was willing to take some crazy song requests from my friends, and I was so glad he did! We had a great time and everyone we've talked to since also said they had fun. Also, Matt was very accommodating and helped us get set up with an awesome DJ. Thank you both!

Would you recommend this service to others? *

Yes ▼

May your comments be shared with others? *

Yes ▼

Can we add your name to our list of references? *

Can we add your name to our list of references?

Yes ▼

Your Name (include company): *

Pam (Hau) Beron

Your Email:

pamjhau@gmail.com

Your Phone:

608-512-0760

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