Responses cannot be edited

## DJ Magic Entertainment Customer Service Post Event Followup

| Event Date: *                               |  |  |
|---|--|--|
| MM DD YYYY                                  |  |  |
| 07 / 23 / 2016                              |  |  |
|   |  |  |
| Event Type: *                               |  |  |
| wedding                                     |  |  |
|   |  |  |
| Event Location: *                           |  |  |
| Watertown country club                      |  |  |
|   |  |  |
| Event Staff: *                              |  |  |
| andrew                                      |  |  |
|   |  |  |
| Quality of Customer Service via Telephone * |  |  |
| Extremely Satisfied                         |  |  |
| <ul><li>Satisfied</li></ul>                 |  |  |
| → Fair                                      |  |  |
| Poor  |  |  |

| Qu         | ality of Customer Service via Internet? * |
|------------|---|
| <b>o</b>   | Extremely Satisfied                       |
| $\bigcirc$ | Satisfied                                 |
| $\bigcirc$ | Fair                                      |
| $\bigcirc$ | Poor                                      |
| Qu         | ality of Service at the Event? *          |
| •          | Extremely Satisfied                       |
| $\bigcirc$ | Satisfied                                 |
| $\bigcirc$ | Fair                                      |
| $\bigcirc$ | Poor                                      |
| Pro        | ofessionalism of your Entertainer: *      |
| •          | Extremely Satisfied                       |
| $\bigcirc$ | Satisfied                                 |
| $\bigcirc$ | Fair                                      |
| $\bigcirc$ | Poor                                      |
| Ent        | tertainer's Performance: *                |
| •          | Extremely Satisfied                       |
| $\bigcirc$ | Satisfied                                 |
| $\bigcirc$ | Fair                                      |
| $\bigcirc$ | Poor                                      |

| Entertainer's Appearance: *  |  |
|--|--|
| <ul><li>Excellent</li></ul>  |  |
| Good   |  |
| O Fair   |  |
| Poor   |  |
|  |  |
| Sound Quality *  |  |
| <ul><li>Excellent</li></ul>  |  |
| Good   |  |
| O Fair   |  |
| O Poor   |  |
|  |  |
|  |  |
| Overall Volume Levels: *   |  |
| Overall Volume Levels: *  © Excellent  |  |
|  |  |
| <ul><li>Excellent</li></ul>  |  |
| <ul><li>Excellent</li><li>Good</li></ul>   |  |
| <ul><li>Excellent</li><li>Good</li><li>Fair</li></ul>  |  |
| <ul><li>Excellent</li><li>Good</li><li>Fair</li></ul>  |  |
| <ul><li>Excellent</li><li>Good</li><li>Fair</li><li>Poor</li></ul>   |  |
| <ul> <li>Excellent</li> <li>Good</li> <li>Fair</li> <li>Poor</li> </ul> Overall Performance Rating *                               |  |
| <ul> <li>Excellent</li> <li>Good</li> <li>Fair</li> <li>Poor</li> </ul> Overall Performance Rating * <ul> <li>Excellent</li> </ul> |  |

## Anything That Can Be Improved?

## Additional comments or suggestions?

We had so much fun! Our guests are still talking about how great our service (which music was provided by Andrew) and reception were! Thank you so much for helping make our day so fun and run smoothly!

| Would you recommend this service to others? ★ Yes ▼  |
|--|
| May your comments be shared with others? *  Yes ▼  |
| Can we add your name to our list of references? *  Can we add your name to our list of references?  No |
| Your Name (include company): *   |
| Mallorie   |
| Your Email:  |

| Your Phone: |
|-------------|
|             |
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|             |
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