

Responses cannot be edited

DJ Magic Entertainment Customer Service Post Event Follow-up

Event Date: *

MM DD YYYY

07 / 09 / 2016

Event Type: *

Wedding

Event Location: *

Manke Farm - Lodi, WI

Event Staff: *

Andrew Accola

Quality of Customer Service via Telephone *

Extremely Satisfied

Satisfied

Fair

Poor

Quality of Customer Service via Internet? *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Quality of Service at the Event? *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Professionalism of your Entertainer: *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Entertainer's Performance: *

- Extremely Satisfied
- Satisfied
- Fair
- Poor

Entertainer's Appearance: *

- Excellent
- Good
- Fair
- Poor

Sound Quality *

- Excellent
- Good
- Fair
- Poor

Overall Volume Levels: *

- Excellent
- Good
- Fair
- Poor

Overall Performance Rating *

- Excellent
- Good
- Fair
- Poor

Anything That Can Be Improved?

I know it is in the contract to have a skirted table provided to the DJ for the event. It may be a good idea to have an emergency one on the truck in case a customer does not read each and every term of the contract which states that we needed to provide a table. Wasn't a big deal at all but could prevent hiccups down the road.

Additional comments or suggestions?

Would you recommend this service to others? *

Yes ▼

May your comments be shared with others? *

Yes ▼

Can we add your name to our list of references? *

Can we add your name to our list of references?

Yes ▼

Your Name (include company): *

Rodney Curtis

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