

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, June 14, 2008
Event Type: Wedding Reception
Event Location: Vilas Park
Event Staff: Matt Long

Quality of Customer Service via Telephone: N/A
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Good
Lighting Effects: N/A
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: N/A
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name: Mr. & Mrs. Kevin TeStrake
Email: kevin <at> testrake.net
Phone: Please use email.

This survey was submitted on Monday, July 21, 2008.