

**DJ Magic Enterprises, Incorporated  
Satisfaction Survey**

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**Event Date:** Friday, October 03, 2008  
**Event Type:** Wedding Reception  
**Event Location:** Orpheum Theatre  
**Event Staff:** Matt Long

**Quality of Customer Service via Telephone:** Good  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Good  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Good  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

Loved the CD of the speeches -- a wonderful surprise. As luck would have it, our videographer ran out of battery during the speeches and we thought they were lost forever. Nice save.

**Additional comments or suggestions?**

**Would you recommend this service to others?**

Yes

**May your comments be shared with others?**

Yes

**May your name be added to a list of references?**

No

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This survey was submitted on Wednesday, October 22, 2008.