

## DJ Magic Enterprises, Incorporated

### Satisfaction Survey

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**Event Date:** Saturday, August 23, 2008  
**Event Type:** Wedding  
**Event Location:** Ramada Plaza, Fond du Lac  
**Event Staff:** DJ Magic Staff

**Quality of Customer Service via Telephone:** Excellent  
**Quality of Customer Service via Internet:** Excellent  
**Quality of Customer Service at Event:** Excellent  
**Friendliness of your Entertainer:** Excellent  
**Promptness of your Entertainer:** Excellent  
**Professionalism of your Entertainer:** Excellent  
**Entertainer's Performance:** Excellent  
**Entertainer's Appearance:** Excellent  
**System Appearance:** Excellent  
**Sound Quality:** Excellent  
**Overall Volume Levels:** Excellent  
**Music Selection:** Excellent  
**Incorporation of Your Requests:** Excellent  
**Lighting Effects:** Excellent  
**Equipment Appearance:** Excellent  
**Overall Customer Service:** Excellent  
**Planning Assistance:** Excellent  
**Entertainer's Cooperation with Other Vendors:** Excellent  
**Overall Performance Rating:** Excellent

**Is there anything specific that can be improved upon?**

Absolutely nothing - Mike did an incredible job. Our DJ service turned absolutely perfect and we could not have asked for anything to have gone any smoother for us.

**Additional comments or suggestions?**

Nothing

**Would you recommend this service to others?**

Yes

**May your comments be shared with others?**

Yes

**May your name be added to a list of references?**

Yes

**Name:** Todd & Tanya O'Connor  
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This survey was submitted on Monday, October 06, 2008.