

DJ Magic Enterprises, Incorporated
Satisfaction Survey

Event Date: Saturday, June 24, 2006
Event Location: Lodi, WI - Treinen Farm
Event Type: Wedding

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Good
Incorporation of Your Requests: Good
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific we can improve on?

At the beginning of the evening I was hoping for a few more of the 1940's 'big band' music. That was the only thing that really stuck out as something that could have been improved in my eyes.

Additional comments or suggestions?

DJ Magic was great. He was really friendly; he met with us before the wedding, arrived early to set up, and helped us coordinate all the sound systems and music perfectly. He was quick on his feet (for example, I asked if he could adjust the sound system outside while the dance was going on upstairs in the barn, and he did immediately without missing a song). He was also creative - for example during dinner he made other couples come up and kiss if they wanted us to kiss. The guests really enjoyed it and it made for some funny moments!) He also stayed late because he was having such a good time and we really appreciated that! Overall, we heard a lot of comments saying that our wedding was the best that people had ever been to. I think DJ Magic played a big part in that; your representatives were flexible enough to work with us with an unusual venue (a farm) and to help create the more casual feel we wanted to bring to day, and he was just a solid

host and great entertainer for the evening. Thank you!
Would you recommend our service to others? Yes
May we share your comments with others? Yes
May we add you to our list of references? Yes

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