

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, July 26, 2008
Event Type: Wedding
Event Location: Heidel House, Green Lake, WI
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Good
Overall Volume Levels: Good
Music Selection: Good
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

A couple of songs we submitted as must plays were omitted, but the DJ was also working with the audience, so we understood.

Additional comments or suggestions?

Matt Long was an incredible help throughout the whole planning process. We really appreciated his leadership with the other vendors and the continued sense of ease he gave to us each time with spoke with questions or worries. He was the MVV of the event (most valuable vendor, by far!).

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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This survey was submitted on Thursday, August 14, 2008.