

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, June 21, 2008
Event Type: Wedding
Event Location: Waunakee, WI - Village Center
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Good
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

All of our expectations were met and exceeded upon. We were very happy with the overall services provided. Matt did a great job working with us in the preparation stages and especially the day of. He helped the day go smoothly and went with the flow as things changed as needed. Many positive comments were made on the cell phone/questions dismissing of tables for dinner which helped lighten the mood and make people forget they were waiting for dinner.

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name: Drew & Kala Hockenbrocht
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This survey was submitted on Tuesday, July 08, 2008.