

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Saturday, February 21, 2009
Event Type: wedding
Event Location: Holiday Inn -Madison West
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

When we were doing our first dance, you spoke over the song during the last part of the song, which kind of threw us off. We were able to finish successfully, but we were concerned that when you spoke that you were going to prematurely end the song before we were done. Otherwise, everything was great.

Additional comments or suggestions?

Cooperation was great. We really appreciate getting the correct volume levels for the event. People wanted to stay in the room where the party was, and they were able to because the music volume was just right.

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

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Survey Submitted on Sunday, March 29, 2009