

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Friday, August 29, 2008
Event Type: Wedding
Event Location: Crowne Plaza
Event Staff: Matt Long

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Good
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Good
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Good
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name: Gina and Zach Hefty
Email: bowlgirl2002 <at> gmail.com
Phone: 608-215-4036

This survey was submitted on Friday, October 10, 2008.