

**DJ Magic Enterprises, Incorporated**  
**Satisfaction Survey**

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Event Date: Saturday, December 10, 2005  
Event Location: Adriana's  
Event Type: Harvard Savings Bank Christmas Party

Quality of Customer Service via Telephone: Good  
Quality of Customer Service via Internet: Good  
Quality of Customer Service at Event: Excellent  
Friendliness of your Entertainer: Excellent  
Promptness of your Entertainer: Excellent  
Professionalism of your Entertainer: Good  
Entertainer's Appearance: Excellent  
System Appearance: Good  
Sound Quality: Good  
Overall Volume Levels: Good  
Music Selection: Excellent  
Incorporation of Your Requests: Excellent  
Lighting Effects: Excellent  
Equipment Appearance: Good  
Overall Customer Service: Excellent  
Planning Assistance: Good  
Entertainer's Cooperation with Other Vendors: N/A  
Overall Performance Rating: Good

Is there anything specific we can improve on?

Additional comments or suggestions?

Thank you for a job well done.

Would you recommend our service to others? Yes  
May we share your comments with others? Yes  
May we add you to our list of references? Yes

Your Name: Harvard Savings Bank - Duffy Seyller  
Your Email: [duff@harvardsavingsbank.com](mailto:duff@harvardsavingsbank.com)  
Your Phone Number(s): 815-943-5261