

DJ Magic Enterprises, Incorporated

Satisfaction Survey

Event Date: Sunday, August 31, 2008
Event Type: Wedding Reception
Event Location: Madison Masonic Center/Temple
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Nothing that we can think of. The day was amazing and the reception was a blast. Thanks for adding to our special day!

Additional comments or suggestions?

There have been several positive comments made to Amber and myself about the perfect volume level(s) and musical/song assortment. 1) We were able to converse with the guests (at the tables) without shouting over the music. 2) There have been several positive comments made about the "assortment" of music....Matt really kept the excitement levels up and got everyone up and dancing, by playing a variety of music that spanned several generations...it really helped to keep the party going (throughout the night)! Thanks Matt and Katie! Mr. and Mrs. Chris Foss

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name: Chris & Amber Foss
Email: akrasemann <at> yahoo.com
Phone: 608.661.9758

This survey was submitted on Tuesday, September 09, 2008.