

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Friday, July 10, 2009
Event Type: Wedding
Event Location: Olbrich Gardens
Event Staff: Matt Long

Quality of Customer Service via Telephone: Good
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Good
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Good
Incorporation of Your Requests: Excellent
Lighting Effects: Good
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Generally, the reviews from our guests were that you did a great job. Also, I really appreciated your help during the event keeping things moving. Thanks much.

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? No



Survey Submitted on Sunday, July 12, 2009