

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, July 18, 2009
Event Type: Wedding
Event Location: Madison, WI VFW
Event Staff: Matt Long

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: Excellent
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Thank you so much for helping make our special day even more special! You guys blew us away! We are definitely recommending (and have already) you to friends and family!

Would you recommend this service to others? Yes
May your comments be shared with others? Yes
May your name be added to a list of references? Yes

Name: Laurel & Colin Erskine
Email: laurelinpink <at> yahoo.com
Phone: 6086921339



Survey Submitted on Sunday, July 26, 2009