

DJ Magic Enterprises, Incorporated

Satisfaction Survey



Event Date: Saturday, June 20, 2009
Event Type: Wedding Reception
Event Location: Windwood Country Club
Event Staff: DJ Magic Staff

Quality of Customer Service via Telephone: Excellent
Quality of Customer Service via Internet: Excellent
Quality of Customer Service at Event: Excellent
Friendliness of your Entertainer: Excellent
Promptness of your Entertainer: Excellent
Professionalism of your Entertainer: Excellent
Entertainer's Performance: Excellent
Entertainer's Appearance: Excellent
System Appearance: Excellent
Sound Quality: Excellent
Overall Volume Levels: Excellent
Music Selection: Excellent
Incorporation of Your Requests: Excellent
Lighting Effects: N/A
Equipment Appearance: Excellent
Overall Customer Service: Excellent
Planning Assistance: Excellent
Entertainer's Cooperation with Other Vendors: Excellent
Overall Performance Rating: Excellent

Is there anything specific that can be improved upon?

Additional comments or suggestions?

Dan did an excellent job, there is no other way to put it.

Would you recommend this service to others? Yes

May your comments be shared with others? Yes

May your name be added to a list of references? Yes

Name: Jason & Jenna Heinecke
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Survey Submitted on Friday, July 10, 2009